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20 January 2025

## Significant Event Notice: Changes to Integrity's Here For You Super Plan

Dear Member,

On 20 December 2024, Diversa Trustees Limited (ABN 49 006 421 638, RSE Licence L0000635, AFS Licence 235153) (**Diversa**) wrote to you regarding potential changes to your account held in Integrity's Here For You Super Plan, an insurance only division of OneSuper (ABN 43 905 581 638 RSE R1001341) (**Integrity Super**). A copy of the 20 December 2024 communication is attached to this notice.

Diversa is the trustee of Integrity Super and in this capacity holds insurance policies on your behalf through Integrity Super.

The 20 December 2024 communication advised members of the intention of the insurer and promoter of Integrity Super; Integrity Life Australia Limited (**Integrity Life**), to transfer the majority of its retail insurance business to AIA Australia Limited (ABN 79 004 837 861, AFSL 230043) (**AIA Australia**). Before this can happen, the Federal Court of Australia (**Federal Court**) must confirm the transfer (referred to as **the Scheme**) under Part 9 of the Life Insurance Act 1995 (Cth) (**Part 9 Transfer**).

Subject to confirmation of the Scheme by the Federal Court, the transfer is expected to occur on or around **1 March 2025**, unless the Federal Court specifies a different date.

This notice provides further information on the Part 9 Transfer process.

### What does this mean for me?

As explained in the 20 December 2024 communication (attached), if the Scheme is confirmed by the Federal Court and the impacted Integrity Life policies are transferred to AIA Australia, the terms & conditions and premiums for the insurance cover you hold will be replaced by those of AIA Australia policies. Any claims made for insured events prior to the Scheme effective date will be considered under the Integrity Life policies terms and conditions.

A summary of the key differences between the Integrity Life and AIA Australia policy terms and conditions can be found in the '*Scheme Document*' available at: [www.integritylife.com.au/part-9/](http://www.integritylife.com.au/part-9/).

Integrity Life will be writing to you shortly with information regarding changes to the premiums you will pay should the Federal Court confirm the Scheme and Part 9 Transfer.

### Successor Fund Transfer

Diversa has considered the proposed Scheme and concluded that overall, the Part 9 Transfer

will be in the best interests of Integrity Super members. Accordingly, should the Federal Court confirm the Scheme and the Part 9 Transfer, your Integrity Super membership will transfer to the AIA division of the Smart Future Trust (**AIA Division**) (ABN 68 964 712 340 RSE R1000566), for which Equity Trustees Superannuation Limited (ABN 50 055 641 757, RSE Licence L0001458, AFS Licence 229757) (**ETSL**) act as trustee, via a process called a Successor Fund Transfer (**SFT**). The SFT will occur on the same date as the Scheme effective date, which is currently expected to be on or around **1 March 2025**, noting that the SFT date is contingent upon approval of the Scheme.

The SFT process will also involve the transition of Integrity Super member records and details to the administrator of the AIA Division.

This transfer of your Integrity Super membership to the AIA Division will result in some minor administrative delays and temporary alternative arrangements whilst this SFT process takes place. These delays and alternative arrangements, which are expected to be from **Friday 21 February 2025 to Monday 3 March 2025**, may include, but are not limited to:

- Integrity Super will be pausing the processing of refunds of premiums, and transfer of cover requests during this period;
- Notice of intents to claim or vary tax deductions for personal superannuation contributions should be submitted prior to 21 February 2025, otherwise they may not be processed by the SFT date;
- In relation to premiums paid via rollover due to be paid between the 15<sup>th</sup> and 28<sup>th</sup> of February 2025, rollover requests to pay for premiums will be initiated on or around 17 February 2025. For more information, please refer to 'Frequently Asked Questions' section of this notice;
- Any direct debits due to be deducted on 28 February 2025 will be deducted earlier on 24 February 2025. For more information, please refer to the 'Frequently Asked Questions' section of this notice;
- General administrative delays may be experienced during this period, including the processing of account amendments.

You will be advised of any changes to the Scheme or SFT date. This information will also be provided on the Integrity Life website at: <https://integritylife.com.au/part-9/>.

### **What does Successor Fund Transfer (SFT) mean?**

The *Superannuation Industry (Supervision) Regulations 1994* defines SFT as the transfer of benefits of a member from their current superannuation fund to a new superannuation fund (successor fund), provided the successor fund satisfies the following:

- The fund confers on the member equivalent rights to the rights that the member had under the original fund in respect of the benefits, and
- Before the transfer, the trustee of the fund has agreed with the trustee of the original fund that the fund will confer on the member equivalent rights to the rights that the member had under the original fund, in respect of the benefits.

As a member's consent is not required where the benefits are transferred under an SFT, the trustee must ensure that the transfer is in the best financial interest of members.



## What will happen to your account?

As part of the SFT process, member accounts in Integrity Super will be closed and new accounts will be created in the AIA Division. No action is required from you for this to occur.

Shortly after the date of the SFT (currently expected to be 1 March 2025), members will receive an Integrity Super Exit Statement, as well as a Welcome Pack from the AIA Division, confirming that their membership has been transferred.

## What will happen to member's insurance cover?

As explained earlier in this notice, assuming the Scheme is confirmed by the Federal Court and the impacted Integrity Life policies are transferred to AIA Australia, the terms & conditions and premiums for the insurance cover in Integrity Super you hold will be replaced by those of AIA Australia policies. A summary of the key differences between the Integrity Life and AIA Australia policy terms and conditions can be found in the 'Scheme Document' available at: [www.integritylife.com.au/part-9/](http://www.integritylife.com.au/part-9/).

## Will there be any other changes?

Any enduring rollover form instruction, existing death benefit nomination/s and/or direct debit arrangements in place within Integrity Super prior to the SFT will continue to remain in place once your membership has transferred to the AIA Division. However, as you will become a member of the AIA Division, you will receive a new member number, which will be provided to you in the Welcome Pack from the AIA Division. This will be issued shortly after the SFT.

The new contact details for the AIA Division are as follows:

Phone: 1800 333 613  
Address: PO Box 1305, South Melbourne, VIC 3205  
Email: [Au.customer@aia.com](mailto:Au.customer@aia.com)  
Website: [smartmonday.com.au](http://smartmonday.com.au)

If you have lodged a claim on an insurance policy held under Integrity Super that is under assessment, then the administration of this claim will be transferred to the AIA Division. This does not alter any claim eligibility or benefit entitlements under the policy.

If you are currently receiving an ongoing claim payment under Integrity Super, then any future claim benefits will be paid from the AIA Division, from the date of the SFT.

## Where can I get further information?

For further information about the SFT or the Part 9 Transfer, please visit [www.integritylife.com.au/part-9/](http://www.integritylife.com.au/part-9/), call us on 1300 54 33 66, email us at [part9@integritylife.com.au](mailto:part9@integritylife.com.au) or speak to your financial adviser.

Kind regards,

Diversa Trustees Limited



## Frequently asked questions

### **What happens if I have lodged a claim application under Integrity Super that has not yet been finalised at the time of the SFT?**

The SFT will not impact the eligibility of your claim. If accepted, your claim benefit will be paid out of the AIA Division once the claim is finalised.

### **What happens if I am currently receiving an ongoing claim payment under Integrity Super?**

The SFT will not impact the eligibility of your claim. Following the SFT, your ongoing claim payment will be paid from the AIA Division, provided you continue to be eligible.

### **What happens to my enduring rollover authority instruction made under Integrity Super?**

Any enduring rollover authority instruction made under Integrity Super will automatically transfer to the AIA Division. This will ensure that arrangements will continue to be made with your nominated super fund to continue to pay for your insurance premiums.

You are free to change your enduring rollover authority instruction at any time (including before the SFT date). But please be aware that if you do change or remove payment details (including your enduring rollover authority instruction), this may cause your insurance policy to lapse due to non-payment. You should speak to your financial adviser before making any changes.

### **What happens to my direct debit authority?**

Your existing direct debit arrangements will continue in the AIA Division.

### **What happens if I have an outstanding complaint?**

No action is required by you. All current and new complaints will continue to be handled by Diversa in accordance with its complaints handling process.

### **What happens to my death benefit nomination made under Integrity Super?**

Any death benefit nominations made under Integrity Super will continue to apply under the AIA Division.

### **What happens to rollover requests that haven't been received at the time of the SFT?**

Rollovers from other superannuation funds into Integrity Super that are physically received into the Integrity Super bank account before 5pm AEST on 28 February 2025 will be processed as normal. Rollovers received to Integrity Super after this time will be returned to the sending fund and will need to be requested again in the AIA Division after the SFT. You will be notified in writing if this occurs.

### **What happens to premium payments due in the lead up to the SFT?**

In relation to premiums paid via rollover due to be paid between the 15<sup>th</sup> and 28<sup>th</sup> of February 2025, rollover requests to pay for premiums will be initiated on or around 17 February 2025. Any direct debits due to be deducted on 28 February 2025 will be deducted earlier on 24 February 2025.



Please make sure to have sufficient funds in your nominated bank account to cover these premium payments.

For any premiums due on or after 1 March 2025, rollover requests will be initiated by the AIA Division.

If you pay your premium using superannuation money via rollover, you may be eligible for a 15% rollover rebate from the trustee.

**What happens to Integrity Super refund requests/payments out in the lead up to the SFT?**

Any such Integrity Super refunds received by 21 February 2025 will be processed as normal. Any refunds received after this date, or refunds that are rejected by the nominated rollover fund after this date, will be processed in the AIA Division after the SFT.

**Can I submit a notice of intent to claim or vary a tax deduction for personal super contributions after the SFT?**

Yes. Provided the tax deduction claim is valid and meets the Australian Taxation Office requirements, you can submit a notice of intent in the AIA Division for contributions made in Integrity Super.



20 December 2024

## Potential changes to Integrity's Here For You Super Plan

Dear Member,

We are writing to inform you of potential changes to your account held in Integrity's Here For You Super Plan, an insurance only division of OneSuper (ABN 43 905 581 638, RSE R1001341) (**Integrity Super**).

The trustee of Integrity Super is Diversa Trustees Limited (ABN 49 006 421 638, RSE Licence L0000635, AFS Licence 235153) (**Diversa**). In its capacity as trustee, Diversa holds insurance policies on your behalf through Integrity Super.

### Part 9 Transfer

As you may be aware, the insurer and promoter of Integrity Super; Integrity Life Australia Limited (**Integrity Life**), ceased writing new life insurance policies (including for Integrity Super) in September 2023. Since this time, Integrity Life has been in discussions with other life insurers to transfer the Integrity Life policies, including superannuation policies held on your behalf by Diversa through Integrity Super.

Integrity Life has now reached an agreement to transfer the majority of its Retail business, including those policies held through Integrity Super, to AIA Australia (**AIA Australia**). AIA Australia is one of Australia's largest Life insurers, insuring over 3.1 million Australians.

Before the Integrity Life policies can be transferred to AIA Australia, the Federal Court of Australia (**Federal Court**) must confirm the transfer (referred to as **the Scheme**) under Part 9 of the Life Insurance Act 1995 (Cth) (**Part 9 Transfer**). This legal mechanism permits the transfer of insurance businesses between insurers. Before confirming the Scheme, the Federal Court will consider the interests of transferring policy owners to ensure they are not materially detrimentally affected by the Scheme. If the Scheme is confirmed by the Federal Court, the impacted policies will be transferred to AIA Australia.

Assuming the Scheme is confirmed by the Federal Court, the transfer is anticipated to take place on **1 March 2025**, unless the Court specifies a different date.

### Differences between holding a policy through Integrity Super and directly outside of super

If you hold a policy directly with Integrity Life (that is outside of Integrity Super), you should have recently received a notice titled '*Notification of the proposed transfer of your Policy to AIA Australia Limited*' and accompanying '*Scheme Summary*'. These documents include additional information relating to the Scheme and Proposed Part 9 Transfer, including what policy owners

need to do if they have a reasonable objection to the Scheme.

For members of Integrity Super holding Integrity Life policies through a superannuation fund, you are not able to lodge an objection to the Scheme with the Federal Court directly. This is because Diversa is the policy owner of all policies held within Integrity Super and is therefore the only party able to object to the Scheme in connection with these policies.

As a policy owner, Diversa has also received the '*Notification of the proposed transfer of your Policy to AIA Australia Limited*' and 'Scheme Summary' (both documents attached) and is in the process of assessing the proposed Scheme on behalf of Integrity Super members. Diversa is a superannuation trustee and is obligated under the law to act in the best interests of members, including Integrity Super members. Diversa will only lodge an objection to the Scheme if it concludes that overall, the proposed Part 9 Transfer is not in the best interests of Integrity Super members.

When deciding whether the Scheme is in the best interests of Integrity Super members, Diversa will consider any submissions received from members before the trustees' decision is formalised. If you wish to make a submission, please complete the feedback form at [www.integritylife.com.au/part-9/](http://www.integritylife.com.au/part-9/) by **Friday, 10 January 2025**.

### **What does this mean for me?**

If the Scheme is confirmed by the Federal Court and the impacted Integrity Life policies are transferred to AIAA, the terms & conditions and premiums for the Integrity Life insurance cover you hold will be replaced by those of AIA Australia policies. Any claims made for insured events occurring prior to the Scheme effective date will be considered under the Integrity Life policies terms and conditions.

A summary of the key differences between the Integrity Life and AIA Australia policy terms and conditions can be found in the '*Scheme Document*' available at: [www.integritylife.com.au/part-9/](http://www.integritylife.com.au/part-9/).

### **What are my options?**

More details about the Part 9 Transfer, including changes to premiums, will be communicated to you in late January 2025.

There is no requirement for you to take any action at this time. However, you may wish to review the attached documents to determine how the potential changes may affect your policy. You may also wish to discuss with your financial adviser whether your policy remains appropriate to your needs in the event the Part 9 Transfer takes place.

### **Where can I get further information?**

For further information about the Part 9 Transfer please visit [www.integritylife.com.au/part-9/](http://www.integritylife.com.au/part-9/) or speak to your financial adviser.

Kind regards,

Diversa Trustees Limited





integrity.

## An important notice.

20 December 2024

### Dear Diversa Trustees Limited,

#### Regarding your policies with Integrity Life.

#### Notification of the proposed transfer of your Policy to AIA Australia Limited and replacement of Policy terms and conditions

We are writing to provide you with some important information about your Policy.

As you may know, Integrity Life Australia Limited (**Integrity**) closed to new business in September 2023. Since then, we have been engaged in a process to transfer our business to other life insurers.

Integrity has reached an agreement with AIA Australia Limited (**AIAA**), one of the largest life insurers in Australia, to transfer your Policy along with other life insurance policies to AIAA (referred to as the **Scheme**). Before this happens, the Federal Court of Australia must confirm the Scheme under Part 9 of the *Life Insurance Act 1995* (Cth).

If the Scheme is confirmed by the Federal Court, your Policy will be transferred to AIAA with effect from 1 March 2025, and AIAA will become your insurer.

#### What does this mean for me?

#### The proposed Scheme involves replacing the terms and conditions of your Policy, including changes to the premium payable.

We have enclosed a Scheme Summary that contains important information about the Scheme, including details of how to get further information about the Scheme, how your terms and conditions will change and the ways you can ask any questions or provide feedback about the Scheme. The Scheme Summary also sets out what you need to do if you have a reasonable objection to the Scheme.



It is important that you understand how these changes will affect your rights and interests as a policy owner and whether you need to seek advice in relation to your Policy.

We will write to you again shortly to provide you with details of what your revised premium will be after your Policy is transferred to AIAA.

Integrity and AIAA believe that the Scheme is in the interests of policy owners as a whole, because if the transfer does not take place it is likely that Integrity will not be able to fully discharge policy owner liabilities and all policy owners may lose cover by February 2028.

There will be restrictions to some policy administration changes during this process. For further information, please speak to your financial adviser or refer to our website at [www.integritylife.com.au/part-9/](http://www.integritylife.com.au/part-9/).

Finally, if your policy is held within superannuation, the trustee of Integrity's Here for You Super Plan will be in touch with further information.

### **Do I need to respond?**

You are not required to take any action in response to this letter. If you have any questions or feedback about the Scheme, you can find instructions in the attached Scheme Summary about how to do this.

### **We are here to help**

If you need to contact us, please call us on 1300 54 33 66, 9am to 5pm AEDT, Monday to Friday, excluding public holidays or email us at [part9@integritylife.com.au](mailto:part9@integritylife.com.au).

Yours sincerely

**Sean McCormack**  
**Managing Director and CEO**

**integrity.**

**integritylife.com.au**

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## Scheme Summary

Integrity Life Australia Limited ABN 83 089 981 073 (**ILAL**) and AIA Australia Limited ABN 79 004 837 861 (**AIAA**) are making an application to the Federal Court of Australia (**Federal Court**) for the confirmation of a proposed scheme to transfer part of the life insurance business of ILAL to AIAA under Part 9 of the *Life Insurance Act 1995* (Cth) (**Life Act**).

We refer to this transfer as the **Scheme** throughout this document. The Federal Court must first confirm the Scheme under the Life Act before the transfer can go ahead.

The life policies that are issued under one of the products listed in the Annexure to this Scheme Summary will transfer from ILAL to AIAA if the Scheme is confirmed (**Transferring Life Policies**). You should check this list to see if your policy is being transferred.

**The Scheme involves the replacement of the policy terms and conditions for some of the Transferring Life Policies, as shown in the Annexure.**

If you are a policy owner of a group life product under the product names Group Life, Group Salary Continuance or Five+ then your policy will not be transferring under the Scheme and it will remain with ILAL. These persons are referred to as the **Remaining Policy Owners** throughout this document.

### About this Scheme Summary

This Scheme Summary outlines the key details of the Scheme and how it will affect you. It explains:

- the proposed transfer between ILAL to AIAA;
- the transfer process under the Scheme;
- your rights as a policy owner;
- how the proposed transfer will affect you; and
- other aspects of the Scheme that you should know about.

This Scheme Summary has been approved by the Australian Prudential Regulation Authority (APRA) for the purpose of ILAL and AIAA making an application to the Federal Court for confirmation of the Scheme.

### Why are we proposing the Scheme?

ILAL and AIAA are registered life insurance companies under the Life Act. ILAL closed to new business in September 2023. Since then, it has been engaged in a process to transfer its business to other life insurers.

ILAL and AIAA have agreed that ILAL will transfer part of its retail life insurance business to AIAA.

Both ILAL and AIAA believe that the Scheme is in the interests of policy owners, and will allow the transferring ILAL policy owners to benefit from AIAA's financial strength and ongoing commitment to the Australian market.

## What happens if the Scheme proceeds?

If the Federal Court confirms the Scheme, then on and from the effective date of the Scheme:

- each ILAL Transferring Life Policy referable to ILAL's Statutory Fund No.1, will become an AIAA life policy referable to AIAA's Statutory Fund No.1; and
- AIAA will acquire ILAL's rights and assume ILAL's liabilities and obligations (including the obligation to pay benefits) in respect of the Transferring Life Policies.

## Your rights as a policy owner

As a policy owner affected by the Scheme, you have the right to **attend the Federal Court hearing and to request to be heard on the application for confirmation of the proposed Scheme.**

The Federal Court hearing will be heard at the New South Wales Registry of the Federal Court, located at Law Courts Building, Queens Square, Sydney on 13 February 2025 at 9.30am. If you wish to be heard at the hearing, you may contact the lawyers for ILAL, Hall & Wilcox, Level 18, 347 Kent Street, Sydney NSW 2000 (Tel: 02 8267 3800) or the lawyers for AIAA, Ashurst, Level 16, 80 Collins Street, Melbourne VIC 3000 (Tel: 03 9679 3000).

**You are not required to take any action if you have no objection to the proposed Scheme. However, it is in the interests of policy owners to examine the Scheme document and the actuarial reports so as to assure themselves that the Scheme, if confirmed, will not adversely affect their interests.**

## How will my policy terms be affected?

### 1. The Transferring Life Policies whose terms and conditions will be replaced

The terms and conditions of the Transferring Life Policies that are listed in item numbers 1 and 2 of the Annexure, which comprise the Integrity's Here for You policies and the policies originally issued by CUNA Mutual Insurance Society, **will be replaced** by the terms and conditions of the AIAA "Priority Protection" product disclosure statement and policy document.

AIAA's "Priority Protection" policy is a comparable product to these transferring policies. AIAA and ILAL have sought to minimise the extent of the changes to the cover provided by carefully mapping the existing insurance benefits of your policy to AIAA's "Priority Protection" insurance benefits.

**To access a summary of the changes to the terms and conditions of your policy, please visit this link [www.aia.com.au/integritypart9](http://www.aia.com.au/integritypart9) for key differences and [www.integritylife.com.au/part-9/](http://www.integritylife.com.au/part-9/) for details about the replacement terms and conditions that will apply.**

## **2. The Transferring Life Policies whose terms and conditions will not change**

The terms and conditions of the policies listed at item numbers 3 and 4 of the Annexure, which comprise loan and mortgage protection life insurance policies, will be retained and will not change when these policies are transferred under the Scheme to AIAA.

## **3. The Remaining Policy Owners**

The policies of the Remaining Policy Owners are not being transferred to AIAA under the Scheme, and they will remain with ILAL. Their policy terms and conditions will not change.

## **4. AIAA's existing policy owners**

The terms and conditions of all existing AIAA policies will remain the same and there will be no changes under the Scheme for existing AIAA policy owners.

## **Accessing the Scheme documents**

You can view the Scheme document and the actuarial reports regarding the Scheme on our websites at:

- [www.integritylife.com.au/part-9/](http://www.integritylife.com.au/part-9/); and
- [www.aia.com.au/integritypart9](http://www.aia.com.au/integritypart9).

You can request a copy of the Scheme document and the actuarial reports free of charge by contacting:

- ILAL on 1300 54 33 66 or emailing [part9@integritylife.com.au](mailto:part9@integritylife.com.au); or
- AIAA on 1800 333 613 or emailing [au.integritypart9@aia.com](mailto:au.integritypart9@aia.com).

## **The actuaries' opinions**

The Scheme is based on the actuarial reports of Mr Michael Dermody and Mr Nghiep Luu, the appointed actuaries of ILAL and AIAA, respectively. Mr David Goodsall, an independent actuary, has also provided an opinion on the Scheme.

### **Impact on ILAL's policy owners**

Mr Dermody has formed the opinion that the Scheme is in the interests of ILAL's policy owners as a whole. In particular:

- Without the proposed Scheme, ILAL's policy owners are expected to otherwise lose cover by February 2028 and ILAL's capacity to meet policy owner benefits in full would be exhausted. Also, the premium rate increases that most Transferring Life Policy owners would face over the next two years with ILAL are expected to be greater than the prospective premium increases under AIAA if the proposed Scheme is confirmed.
- The only viable approach to the proposed Scheme is to amend ILAL's policies to the terms and conditions of AIAA's products (except for the QBE and LFI mortgage and loan insurance products), and to apply AIAA's premium rates.
- There are likely to be some policy owners who, if they applied to another insurer for the same or similar cover they have with ILAL, would be declined cover entirely, be provided cover but with additional exclusions and/or with a higher underwriting loading. These policy owners are better off under the proposed Scheme as cover will continue with AIAA whereas they will lose this cover should the proposed Scheme not proceed.
- Transferring Life Policy owners who are currently on claim or who claim in the future are better off under the proposed Scheme because under the proposed Scheme the financial security of their benefits is greater.
- ILAL is engaging with other life insurers to agree terms to transfer all claim liabilities relating to the Remaining Policy Owners. Should an agreement be reached, the Remaining ILAL Policy Owners are expected to receive their benefit entitlements in full and will have access to a life company that holds assets in excess of its regulatory capital requirement.

### **Impact on AIAA's policy owners**

Mr Nghiep Luu has formed the opinion that the Scheme will not materially prejudice the interests of existing AIAA policy owners and will improve benefit security of Transferring Policy Owners. In particular:

- the Scheme will not adversely impact the contractual benefits and rights of existing AIAA policy owners;
- the Scheme will not adversely impact the reasonable benefit expectations of existing AIAA policy owners;
- the security of existing AIAA policy owners' benefits will continue to be appropriate post the Scheme; and
- the Scheme is necessary to provide adequate security for Transferring Policy Owners' benefits.

### **Findings of the independent actuary**

Mr Goodsall has concluded that the Scheme:

- Apart from the proposed changes to policy terms and conditions, the proposed Transfer will not further materially prejudice the interests of Policy Owners of ILAL;
- There will not be any further adverse impact on reasonable benefit expectations of Transferring Policy Owners of ILAL;

- Following the Transfer the financial position of AIAA will remain in a sound financial position, meeting regulatory and internal capital requirements. The financial position and benefit security of the Transferring Policies will be materially improved following the Transfer;
- The Financial Position of ILAL will improve following the Transfer improving the benefit security of the ILAL Remaining Policy Owners;
- There will be no changes to the policy terms and conditions of the ILAL Remaining Policies as a result of the Proposed Transfer;
- The financial position of existing AIAA Policy Owners will not be impacted by the Transfer;
- There will be no changes to the policy terms and conditions of the AIAA Existing Policies or the ILAL Remaining Policies as a result of the Proposed Transfer;
- The reasonable benefit expectations of AIAA Non-Participating and Participating Policies will not be adversely impacted and
- The proposed Transfer will not materially prejudice the interests of Policy Owners of AIAA.

The actuarial reports of Mr Dermody, Mr Nghiep Luu and Mr Goodsall are available for you to read. Please see “Accessing the Scheme documents” section on page 3 for details.

## Frequently asked Questions (FAQs)

### When will the Scheme take effect?

It is expected that the Scheme will take effect on and from 1 March 2025, unless the Federal Court determines a different date.

### How will I know what my new terms and conditions will be?

For those Transferring Policy Owners whose policy terms and conditions are being replaced, as soon as practicable after the Scheme takes effect, you will receive a replacement AIAA policy schedule as part of your Welcome Pack.

### Will my insurance claim or dispute be affected?

For all of the Transferring Life Policies, the Scheme will not affect:

- any active insurance claims or insurance claims under assessment;
- any active requests or complaints submitted; or
- any claims decisions that are under internal review or in dispute.

### What administrative changes will I notice?

AIAA will be responsible for administering the Transferring Life Policies and paying any claims and meeting all other obligations arising under these policies. All future communications after the Scheme take effect will be issued by AIAA.

Any premiums that are payable will be paid to AIAA. Unless otherwise notified by AIAA, you won't have to change your payment arrangements – this will happen automatically. Some Transferring Life Policy owners may notice a change to the reference that appears on their bank statements.

### **What premium changes will occur?**

The Scheme will involve increases in premiums for the majority of the Transferring Life Policies listed at item numbers 1 and 2 of the Annexure, comprising the Integrity's Here for You and the policies issued by the former CUNA Mutual Insurance Society.

For these two groups of Transferring Life Policy Owners', the premium increase will occur at the next billing date that falls due after the Scheme takes effect.

ILAL together with AIAA will provide you with further details about your new premium amount before the Scheme is confirmed.

The other two groups of Transferring Life Policies, comprising loan and mortgage protection life insurance policies will have no changes to their premiums.

### **Who is paying for the Scheme?**

The costs associated with the Scheme will be paid by ILAL and AIAA. Policy owners of ILAL and AIAA will not directly incur any of those costs.

### **Who has considered the Scheme?**

The Scheme has been considered by several different groups including the appointed actuaries of ILAL and AIAA and an independent actuary, as well as by APRA.

### **Do you have any questions?**

Please contact us on 1300 54 33 66, email us at [part9@integritylife.com.au](mailto:part9@integritylife.com.au) or contact your financial adviser if you have any questions or feedback about the Scheme.

## Annexure – List of Transferring Life Policies

No.	Transferring Life Policy product name	Are the policy terms and conditions being replaced?
1.	The life policies issued by ILAL under the product name Integrity's Here for You.	Yes
2.	<p>The life policies that were originally issued by CUNA Mutual Insurance Society for life, term life cover, crisis recovery and accident insurance under the product names:</p> <ul style="list-style-type: none"> <li>(a) MemberCare Life Insure Policy;</li> <li>(b) MemberCare Term Life Insurance Plan/Term Life Cover; and</li> <li>(c) MemberCare Term Life and Crisis Recovery Plan.</li> </ul>	Yes
3.	<p>The life policies that were originally issued by QBE Insurance (Australia) Ltd and ILAL for mortgage and loan protection cover under the product names:</p> <ul style="list-style-type: none"> <li>(a) MemberCare Loan Insure;</li> <li>(b) MemberCare Mortgage Insure;</li> <li>(c) Mortgage Protection Insurance; and</li> <li>(d) Loan Protections Insurance.</li> </ul>	No
4.	The LFI Group consumer credit insurance policies originally issued by LFI Group Pty Ltd and QBE Life (Australia) Limited for mortgage and loan protection cover, under the product name Loan Protection Insurance.	No